

# **AGENDA: Mastering the e-Store: An Advanced Guide for Active Users**

26th Nov 2024 | 12pm - 1pm

**Target Audience: Active members who are already using the e-store and want to get more out of it**

## **1. Welcome and Introduction (5 minutes)**

- Recap of the e-Store's features, focusing on how to get more from both patient referrals and clinic consumables
- What the session will cover and housekeeping

## **2. Advanced Features of the Physio First e-Store (10 minutes)**

- Patient Referrals:
  - Using advanced search filters to quickly find specific patient products to refer
  - How to personalise your product recommendations for different patients.
- Clinic Consumables:
  - Using bulk ordering options for consumables
  - Setting up automatic re-orders for frequently used items.
  - Reviewing your purchase history and managing bulk orders

## **3. Managing Your Account & Purchase History (10 minutes)**

- Patient Referrals:
  - How to manage and track referrals you've made to patients
  - Reviewing the success of patient orders and adjusting recommendations based on their preferences

## **4. Best Practices and Tips for Maximising Value (5 minutes)**

## **5. Q&A Session (30 minutes)**

- Open floor for participants to ask questions or share experiences using both patient referrals and clinic consumables effectively

